

Kanso® 2 Sound Processor

Remote Check – Nucleus Smart App for iOS

Quick Guide for Clinicians

CP1150

Overview


Remote Check is a feature of the Nucleus® Smart App that allows clinicians to invite recipients who have a registered Kanso® 2 Sound Processor to complete a series of hearing tests at home. The results of these tests are then securely sent to the clinician for review.


Remote Check is intended for ages 6 and older. The Remote Check feature is only visible and accessible if the feature is enabled by a clinician. Clinicians should consider the suitability of the feature before enabling Remote Check.

Functions of Remote Check

Remote check performs the following functions.

- Displays information to inform the recipient if Remote Check is due for completion or is not due yet.
- Prompts the recipient to complete Remote Check steps:
 - take implant site photos
 - complete a two part questionnaire
 - complete an audiogram
 - perform a speech in noise test.

 **WARNING**
Consider security when connecting the sound processor to devices such as smartphones or tablets. Only connect to devices that are protected, e.g. password or PIN access control. Do not connect to devices that have had their operating system altered.

 **IMPORTANT**

- Remote Check is compatible with Cochlear Nucleus CI632, CI622, CI612, CI532, CI522, and CI512 implants, and CI24RE Series implants.
- Remote Check is incompatible with Cochlear Nucleus CI24R Series and CI24M Series implants.
- Remote Check is not recommended for use with Cochlear Nucleus ABI541 and CI551 implants.
- Remote Check is not designed to work for recipients who use an acoustic component.
- Recipients must have access to an iPhone® or iPod touch® to use Remote Check.

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Enrol a recipient

To get started with Remote Check you need to enrol recipients using the myCochlear.com Professional Portal.

Eligibility

Recipients aged 6 or older are eligible to be enrolled in Remote Check if they have:

- a registered Kanso 2 Sound Processor
- a compatible implant (listed on page 1)
- access to an iPhone or iPod touch
- downloaded the Nucleus Smart App from the App Store[®] to an iPhone or iPod touch
- paired their processor with the Nucleus Smart App
- created a Cochlear Account using the Nucleus Smart App.

Please refer to the *Nucleus Smart App User Guide* and *Kanso 2 Sound Processor Pairing Guide* for information on how to download the Nucleus Smart App and pair a recipient's processor with the app.

Enrolment process

1. Log into **myCochlear.com** using your Professional Portal username and password.
If you don't have a Cochlear Professional Portal username and password, please contact Cochlear Customer Service.
2. Click **Search Recipients** in the left-hand navigation bar.
3. Enter the recipient's name and date of birth in the search fields to find the recipient you would like to enrol.



NOTE

The recipient will only appear in the search results if they have registered a sound processor with Cochlear.

4. When search results appear, click on the recipient's name to display their profile.
5. Under the **Remote Check** section of the profile, click **Enrol** to enrol the recipient in Remote Check.
6. Select whether this will be a paediatric or adult Remote Check.
7. Select a *Due Date* for the recipient's Remote Check. Choose the date when you would like the recipient to have completed their Remote Check.

Once you have successfully enrolled a recipient, Remote Check will appear as a menu item in the recipient's Nucleus Smart App.

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Review results

After a recipient has completed Remote Check you can review their results on myCochlear.com.

1. Log into **myCochlear.com** using your Professional Portal username and password.
2. Click **Remote Check** on the left-hand navigation bar.
3. A list of recipients who have completed Remote Check with results ready for review appears under the *Awaiting Review* tab.
 - Recipients who have a Remote Check scheduled but have not yet completed a Remote Check appears under the *Sent to Recipients* tab.
 - Recipients who have completed a Remote Check and have had their results reviewed by a clinician appears under the *Previously Reviewed* tab.
4. Click on a recipient's name to review their complete results.
5. You can click on any data element in the recipient results dashboard to see more information about a particular result.

For example, click on *Usage Data* to see a complete visualisation of the usage data from the recipient's sound processor.
6. After you have reviewed the results, scroll to the bottom of the page and select once of the three *Outcome* options:
 - **No action**
 - **Clinic Visit Required**
 - **Other Action**

7. Fill in any appropriate *Clinical Notes* and *Follow-Up Actions*.



NOTE

Text entered into *Clinical Notes* and *Follow-Up Actions* will be visible only to other clinicians in your clinic and will not be visible to the recipient.

8. Type any *Notes to Recipient* that you would like to send to the recipient. These notes will be securely sent to the recipient's Nucleus Smart App after you have completed the review.
9. Pick a due date for the next Remote Check and select whether it will be a paediatric or adult Remote Check.
10. Click **Done** to complete the review and send the results to the recipient.



NOTES

- Remote Check is designed to work for recipients where default MAP settings have been used.
- Clinicians should remind recipients to complete Remote Check using their preferred MAP and sound processor settings.
- Results should be compared to baseline testing conducted with Remote Check.
- If significant changes are made to the recipient's MAP, consider collecting a new baseline with Remote Check.

After you have successfully completed a review, the recipient will be able to see the outcome (such as whether a clinic visit is required) and any Notes to Recipient by logging into their Nucleus Smart App.

Troubleshoot

Contact Cochlear if you have any concerns regarding the operation or safety of the sound processor.

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